

## TRP/Retention Management Sub Processor List

Full Legal Name	Location of Service Centres	Details of Processing
Constant Contact, Inc.	US. Certified compliance with the EU-U.S. and Swiss-U.S. Privacy Shield	Sends emails to members on behalf of Retention Management
Google LLC (parent company: Alphabet Inc.)	EEA and Switzerland to the US - certified under the EU - U.S. and Swiss - U.S. Privacy Shield	Google Account (including email)
iCloudHosting Ltd	Reading & Manchester, UK	Data storage and back up
iomart Hosting Ltd (t/a RapidSwitch)	Maidenhead, UK.	Data storage and back up
Salesforce.com, Inc.	Germany and France.	CRM system
Microsoft Corporation	Europe. Compliant with EU-U.S. Privacy Shield and EU Model Clauses	Communication system for messaging and online voice/video calls. Secure document storage. Email system.
Zendesk, Inc., ("Zendesk")	United States, Asia Pacific, and the European Union. Certified compliance with the EU-U.S. and Swiss-U.S. Privacy Shield	Helpdesk for customer support requests.
Docusign Inc.	3 European Data Centres: Frankfurt, Amsterdam and Paris	Docusign – automated document signing software. Conga document template building software

